

Richardson area frequently called numbers

Abandoned vehicles	972-744-4166	Neighborhood Services (Code Enforcement)	972-744-4166
Adult Literacy Center	972-644-5119	NETWORK of Community Ministries	972-234-8880
Air quality management	972-744-4080	Noise control	972-744-4800
Alarm permits	972-744-4955	Ordinances	972-744-4290
Alley repair	972-744-4443	Parade permit	972-744-4333
Animal Shelter/Services	972-744-4480	Park pavilion reservation	972-744-7850
AT&T	1-800-464-7928	Parks and Recreation Department	972-744-4300
Automobile plates & tags, Collin County	972-881-3010	Passports, Collin County	972-881-3090
Automobile plates & tags, Dallas County	214-653-7811	Passports, Dallas County	214-653-7691
Building Inspection & permits	972-744-4180	Plano Independent School District	972-519-8100
Cable television (Broadband Cable)	972-742-5892	Plumbing permits	972-744-4180
Capital Projects	972-744-4280	Poison Control	1-800-222-1222
Carnival permit (profit and non-profit)	972-744-4180	Police Department (emergency)	911
Certificates of Occupancy	972-744-4180	Police Department (non-emergency)	972-744-4800
Child abuse (Family Outreach)	972-231-6584	Pot holes	972-744-4443
Chamber of Commerce, Richardson	972-792-2800	Power failure	Your provider or 1-888-313-4747
Citizens Information Services	972-744-4104	Power service call	your provider or 1-888-313-6862
Citizens Information Television	972-744-4025	Property taxes	972-744-4150
City Council office	972-744-4203	Recycling Pickup	972-744-4111
City Manager's office	972-744-4100	Remodeling, construction	972-744-4195
City Secretary's office	972-744-4292	Richland College	972-238-6100
Civic Center	972-744-4090	Richardson Independent School District	469-593-0000
Construction inspections	972-744-4181	Richardson Historical & Genealogical Society	972-744-4355
COR swim team	972-669-8326	Richardson news for <i>Dallas Morning News</i>	469-330-5641
Counseling (NYFC)	972-744-4858	<i>Richardson Today</i> newsletter	972-744-4104
Dallas Area Rapid Transit (DART)	214-979-1111	Rodent control	972-744-4080
Day care inspections	972-744-4080	Salvation Army (donations or information)	1-800-958-7825
Drivers licenses	972-867-4221	Satellite dish permit	972-744-4195
Eisemann Center	972-744-4650	Security surveys	972-744-4835
Election information	972-744-4292	Senior Citizens Center and information	972-744-7800
Electric Service (new)	1-866-797-4839	Sewer blockage	972-744-4111
or www.powertochoose.org for list of providers in the area		Sherrill Park Golf Course	972-234-1416
Electrical licenses	972-744-4180	Signs (commercial)	972-744-4186
Emergency Medical Service	911	Social Security Administration	1-800-772-1213
Fire Department, Richardson (emergency)	911	Social Services Referrals	2-1-1
Fire Department, Richardson (non-emergency)	972-744-5700	Solicitor permits	972-744-4800
Fire Marshal	972-744-5750	Street repair	972-744-4443
Flooding problems	972-744-4111	Street signs missing	972-744-4330
Franchise & Regulatory Affairs, Richardson	972-744-4015	Street light out	1-888-313-4747
Gymnastics Center	972-744-7860	Suicide & Crisis Center	214-828-1000
Hazardous waste drop-off 11234 Plano. Rd.	214-553-1765	Swimming pools (City)	972-744-4300
Health Department	972-744-4080	Tax Appraisal District, Collin County	972-578-5200
Heights Recreation Center	972-744-7850	Tax Appraisal District, Dallas County	214-631-0910
Hospital (Richardson Regional Medical Center)	972-498-4000	Tax information (City property taxes)	972-744-4150
Huffhines Recreation Center	972-744-7881	Tax information, Collin County	972-424-1460
Huffhines Tennis Center	972-744-7850	Tax information, Dallas County	214-653-7711
Job Line (City of Richardson)	972-744-4001	Taxes—state comptrollers office	972-792-5800
Justice of the Peace	972-231-1439	Tennis Center	972-234-6697
League of Women Voters	972-470-0584	Trash collection (special pick-up)	972-744-4111
Library, Richardson	972-744-4350	TXU Energy	972-791-2888
License plate tags—516 Twilight	214-653-7811	Atmos Gas	800-460-3030
Locate utility lines	1-800-344-8377	Atmos Gas (Emergencies only)	800-817-8090
Marriage licenses, Collin County	972-881-3025	University of Texas at Dallas	972-883-2111
Marriage licenses, Dallas County	214-904-3032	Voter registration, Collin County	972-633-3200
Mayor	972-744-4203	Voter registration, Dallas County	214-637-7937
Mosquito control	972-744-4080	Water and sewer billing questions	972-744-4120
Municipal Court	972-744-4500	Water emergencies	972-744-4111
Neighborhood Crime Watch	972-744-4835	Zoning questions	972-744-4240

For information not listed, call 972-744-4104.

Solid Waste Division

Service Center, 1260 Columbia Dr.

24-hour, 7-day, Service Requests and Inquiries: 972-744-4111

Division Manager: 972-744-4407 Monday-Friday, 8 a.m. to 5 p.m.

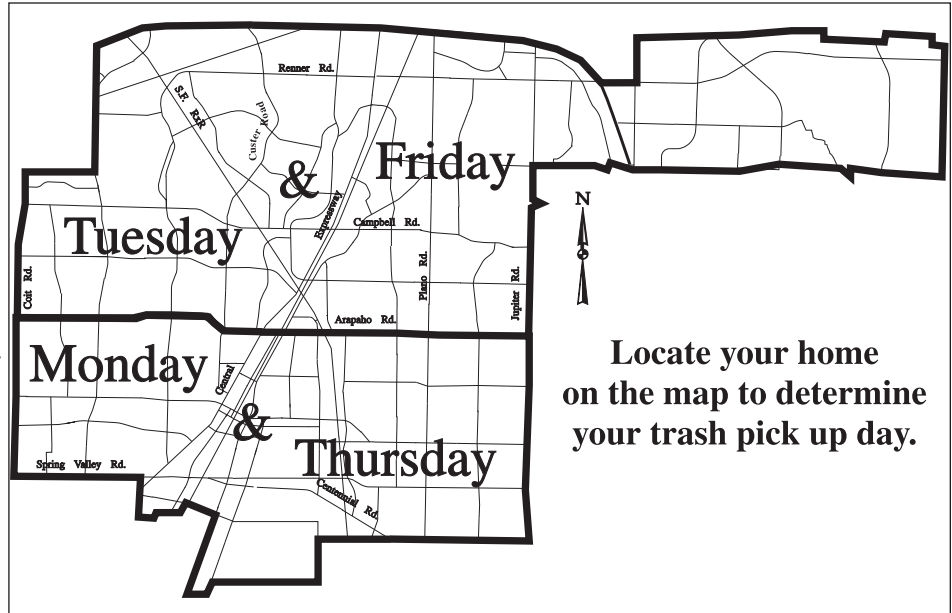
Residential Trash Collection

Provided twice weekly. Garbage should be contained in 2 mil plastic bags that are available to Richardson residents for \$6.50 (\$7 for non-residents) per 50-count box at City Hall, Room 101, or at the Heights and Huffhines Recreation Centers or the Richardson Senior Center.

Service days are Monday and Thursday for residents south of Arapaho Road and Tuesday and Friday for residents north of Arapaho. Garbage should be out by 7 a.m. on your pick up day.

Special collections are made on a call-in basis for brush clippings and/or bulky items such as tree trunks. See zone map on this page for your collection day. Call 972-744-4407 for further information.

To lease a dumpster for large residential cleanup jobs, call 972-744-4404.



Recycling Program

Recyclables are picked up once a week at your regular trash collection point and should be put out by 7 a.m. See map for collection day.

Special **blue bags** must be used when bagging recyclables for pick up. Bags are available to Richardson residents for \$3.50 (\$4 for non-residents) per 25-bag box and can be purchased at City Hall, Heights and Huffhines Recreation Centers or the Richardson Senior Center. Request the **blue bag** for recycling.

Items recycled in Richardson's **Blue Bag** program are: newsprint; magazines and catalogs; plastics #1, 2, 3, 4, 5, 7; aluminum, steel, tin and empty aerosol cans; and clear, brown and green glass. Place all recyclables in the same **blue bag**.

The recycling drop-off center in Richardson is the Westside Pump Station (Belt Line and Cottonwood). For more information, call the City's recycling coordinator at 972-744-4404. For questions about missed recycling pick-up or items that can be recycled, call 972-744-4111.

